

REMARKS

In the office action mailed June 01, 2005, the Examiner rejected claims 1, 2, 4, 5, 12 - 15, 24, 25, 27, 28, and 35 - 38 under 35 U.S.C. § 102(e). The Examiner also objected to claim 6 for an informality which the Applicant has amended. In the previous office action mailed Dec. 2, 2004, the Examiner objected to claims 3, 6 - 11, 16 - 23, 26, 29 - 34, and 39 - 46 as being dependent upon a rejected base claim, but would be allowable if rewritten in independent form.

Claims 1 - 23

In the office action, the Examiner rejected claim 1 under 35 U.S.C. § 102(e) as being unpatentable over U.S. Patent Application Publication No. 2001/0049632 (published Dec. 6, 2001; hereinafter “Rigole”). The Examiner states that Rigole’s Interchange Party Computer System (“IPCS”) is interpreted as the Applicant’s Integrated Services Controller (“ISC”); the Applicant again respectfully disagrees with the Examiner’s interpretation.

Claim 1 recites a system for providing integrated control of at least one communication service provided by at least one communication service provider. The system includes at least one ISC that is configurable to provide dynamic service profile merging of service-specific parameters, which may contain one or more variable entries provided by each communication service. The service specific parameters are settable by the customer and/or the service. Additionally, the ISC is configured to logically merge the service specific parameters into a multi-service profile which contains at least one master key field in which may further comprising at least one service specific field unique to each of the communication services.

The Examiner states that Rigole discloses an IPCS connected to a plurality of communication networks in Figure 1. In Figure 1, however, Rigole only shows an IPCS connected to a single communication network 5. Rigole’s IPCS does not connect to a plurality of communication networks as the Applicant claims. As such, Rigole differs from that which the Applicant claims.

The Examiner further states that Rigole discloses a consumer profile supplied by a consumer and a service profile supplied by a service provider for use by the IPCS and that such is analogous to providing dynamic service profile merging of service specific parameters settable by a customer and/or the service, which may contain one or more variables provided by each of

the communication services. The Examiner points to Rigole page 4, paragraph 44 to support this argument. Here, Rigole states that “consumer profile data means any data supplied by a consumer for use by the IPC in a program module 2.03(a)-(h). It includes data relating to a consumer’s personal attributes, service sector interests, service provider and/or service program selection criteria or preferences...The service provider profile is any data supplied by a service provider for use by the IPC in a program module 2.03(a)-(h). It includes data relating to a service provider’s service sector, company information, and service programs and/or offerings.”

However, nowhere does Rigole state any type of *dynamic profile merging*. In dynamic profile merging, a profile for a user may be defined through the use of a dynamic multi-service user profile integration module once services are registered and integrated. The dynamic multi-service user profile integration module performs customer and service settable profile integration. Such is different from Rigole because, among other reasons, Rigole doesn’t mention integration of a customer profile and a service profile. *See e.g.*, page 19, lines 15 - 24 and page 20, lines 1 - 9 of the present application. Moreover, Rigole’s program modules 2.03(a)-(h) are directed more towards transactional services (e.g., automatic bill payment module 2.03(b) and incentive program module 2.03(f)) as opposed to selecting communication service options from a communication service provider. The applicant maintains that Rigole does not teach that which the Applicant claims.

Additionally, the Examiner states that Rigole discloses a service comparison and selection module for allowing a customer to compare and select a particular service provider by querying a database and service providers. The Examiner indicates that such is analogous to an ISC which is configured to logically merge the service specific parameters into a multi-service profile which contains at least one master key field and which may further comprise at least one service specific field unique to each communication service. The Examiner points to page 6, paragraph 56, lines 1 - 10 of Rigole to support this assertion. Here, Rigole states that the “IPCS allows consumers to compare services based on certain criteria or attributes selected by the individual consumer in creating or updating a consumer profile for use in querying a database of service providers or programs. The IPCS either could contain a database with service provider profiles or could be associated with another computer system, e.g., service provider computer systems with appropriate databases containing details of service programs. Database queries can be structured any number of ways that could produce useful information.” However, Rigole does

not mention *merging* anything let alone merging service specific parameters into a multi-service profile that contains at least one *master key field* and at least one *service specific field* unique to each service. The master key fields provide customers with the ability to no longer interact with individual services one setting their profile screening lists and preferences (*see e.g.*, page 20, lines 1 - 9 of the present application). Such differs from Rigole because, among other reasons, Rigole appears to enable interaction with individual services. Again, Rigole does not teach that which the Applicant claims.

In view of the arguments listed hereinabove, the Applicant maintains that claim 1 is novel in view of Rigole. Accordingly, the applicant respectfully requests reconsideration and allowance of claim 1. Since claims 2 - 23 depend from claim 1 and inherit all of the novel features of the independent claim, Claims 2 - 23 are also novel for the reasons listed hereinabove. However, claims 2 - 23 provide additional subject matter that further distinguishes from Rigole. For example, claim 5 recites that the service profile adheres to a profile schema predefined by at least one ISC which includes at least one master key field shared across at least one communication service. The service profile may comprise at least one service specific field unique to each of the communication services. The Examiner points to page 5, paragraph 49, lines 1 - 5 of Rigole as proof that such is taught. Here, however, Rigole teaches a “database for storing the application data, each record being composed of one or more fields that correspond to the class of an item of data and/or the value of an item of data. Any field may be keyed to anyone or more other fields.” Rigole does not mention a master key field shared across communication services as the Applicant claims. The Applicant maintains, therefore, that claim 5 also patentably distinguishes over Rigole.

In another example, claim 13 recites that the multi-service profile may contain one or more service specific fields for presence information and may also contain one or more service specific fields for availability information, wherein the presence and availability information may be made visible to other services for use in internal service processing. The Examiner states that such is supported on page 7, paragraph 62, lines 4 - 7 of Rigole where Rigole states the “module automatically notifies consumers if a service becomes available which better suits their needs or preferences, as reflected in consumer profiles.” Again, the Applicant respectfully disagrees because, among other reasons, the availability information of the Applicant’s claim is provided to other services, not consumers. *See e.g.*, page 22, lines 14 - 20.

In addition to claim 1, the Applicant respectfully requests reconsideration and allowance of claims 2 - 23, for at least the reasons listed hereinabove.

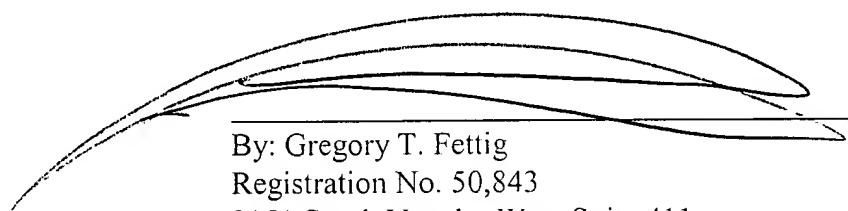
Claims 24 - 46

In the office action, the Examiner also rejected claim 24 stating the same reasons recited in the rejection of claim 1. Additionally, the Examiner rejected claims 24, 25, 27, 28, and 35 - 38 for the same reasons stated in the rejections of claims 1, 2, 4, 5, and 12 - 15. The arguments that applied to claims 1, 2, 4, 5, and 12 - 15 apply herein as well, with all differences being considered. For at least these reasons, the Applicant respectfully requests reconsideration and allowance of claims 24 - 46.

CONCLUSION

Based upon the foregoing, the Applicant believes that all pending claims are in condition for allowance and such disposition is respectfully requested. In the event that a telephone conversation would further prosecution and/or expedite allowance, the Examiner is invited to contact the undersigned. Respectfully submitted,

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